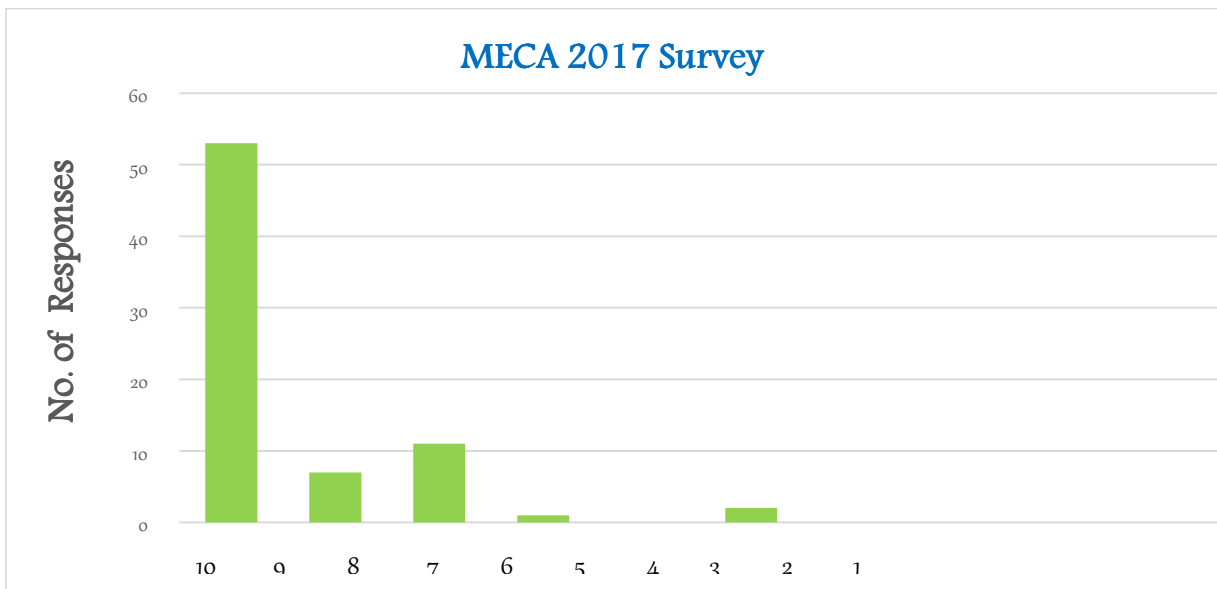


Results of 2017 MECA Survey

In January of 2017 a short survey included with the invoice was mailed to 423 houses. There were 8 returned unopened from houses that were later to be confirmed vacant. The survey was simple and asked for a rating from 1 (highly unsatisfied) to 10 (highly satisfied) with the performance of MECA. It also asked what 2 things could MECA improve and what 2 things MECA should do less.

There were 53 survey responses in the 146 dues payments. No surveys were returned without dues. This is a 36.3% response rate from “active” members. Pollsters consider this to be a high response rate.



The past and present MECA officers are gratified by the ratings shown in the figure below.

Survey Rating

While all officers work hard to provide a high level of community service, they did not expect a weighted average of 9.2. Please note that there were no ratings below a 5. Many comments were received and all are listed below.

Comments from those who rated 5 and 7	Comments from MECA
No Comment (3)	Thanks for taking the time to rate MECA
More restrictions on Junk cars	We will work with Chesterfield County on this
Get more cars off roads into driveways and garages	The county will not act unless this is a safety issue
More updates than quarterly newsletter	We will put you on our e-mail mailing list
More active neighborhood watch	We want to; please help us recruit volunteers
Comments from those who rated 8 to 10	Comments from MECA
No Comment (32)	Thanks for taking the time to rate MECA
Keep up the good work (8)	We will keep trying
Thank you for all you do (2)	You are most welcome

Increase security patrol (6)	We want to; please help us recruit volunteers
Cut back on General Meetings (3)	Under strong consideration
Better snow removal (2)	We wish we had funds and authority to do this
More street lights (2)	MECA has 31. More is difficult. We have applications if you can get signatures it might work.
Put police reports on line	We will see if we can add to our website
Recognize all senior citizens	Good suggestion for a General Meeting
I am 93 or I would volunteer	May God, bless you
Put any scams in area on line	We will see if we can add to our website
Assist and check on senior citizens	We do check on those who ask us.
Change gift basket to gift card	This would reduce MECA workload
Bring more good faith to the neighbors	Great suggestion
Make the neighborhood more attractive	We did the Edgemere sign and grass in 2016
Alienate fewer neighbors	Great suggestion
Outsource fewer homeowner activities	Comment not understood
Less respect to homeowner privacy	We cannot violate laws to report code violations
Look for more solar options	Great idea for the Edgemere sign light
Keep the branches out	Branches are a homeowner responsibility
Too many group homes	We agree and have had a meeting with Mr. Holland
Community cleanups to give Ray a break	Great idea
More focus on Edgemere common area	This always takes about 50% of the MECA Budget
More grass on the Edgemere median	We tried in 2016
More social functions at MCC	Great idea
Trash cans to edge on Lake Hills Road	We will notify residents
Outreach to get Meadowlark sponsors	Great idea
Add Volunteers	This is our toughest challenge
Add paid members	This is our second toughest challenge

This also means there were 53 responses from the 420 occupied residences. While the 12.8% response rate gives us a statistically valid size, the low rate is disappointing.

The county tells us MECA is one of the best neighborhood associations yet we can only get about 50% of the residents to pay a mere \$25 a year dues and we can only get 13% response to a simple survey.